Goal Driven Tools:case management/f	ront desk
Month:	Year:

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	SOURCES OF NP'S			TYPES OF NPS
KEY:	Internal Patient Referral = PR/who Doctor Referral = DR Staff Referral = SR Reactivated = ROP Re-injured = RI	External Website = WS Sign/Location = SL Business Referral (who) = BR Attorney Ref. (who) = ATR HealthCare Ref. (who) = HCR P.I. Letter = PIL	Screening = <b>SC</b> Advert. = <b>Ad</b> Insurance Plan <b>=IP</b> Special Promotion (what) = <b>SPEC</b> . () Lecture, Workshop (what) = <b>LCT</b> OTHER (what) = <b>O</b> ()	Comm.Insurance = IN Workers Comp = WC Personal Injury = PI Medicare = MC Medicaid = MCD HMO = HMO PPO = PPO Cash = C Wellness Care = WLC

NOTE: This can be also be used as a checklist in your staff meetings or morning "huddles." Also: 1) Always try to put down the name of the patient, business, attorney, special event, etc. that generated the new patient. For example, "PR(H.Lilard)" for a patient referral that Harvey Lilard sent in, "HCR (Casey, MD) " indicates the health care referral was from Dr. Casey, or "BR (IBM)", indicating the business referral was from IBM. 2) " Special Promotions" includes one time events, such as a "Kid's Day", "Patient Appreciation Week", etc. Please Write in what the Special Promotion was that generated the new patient. 3.) Occasionally, a new patient may legitimately come from two sources, such as phone book and referral, write down the dominate source, or if equal, simply put a slash through both sources. For example, "PR(Palmers)/SC (CntyFair)" for a patient referral that also came in off of a screening. 4) Write in all first visits "Patient Name". Once they become a NP, then you can give them a patient number.