

## Individual Shares Sessions

You have gained knowledge and insight that can't be taught and can only be learned from experience. This is sometimes called Tribal Knowledge. Individual share sessions are opportunities for you to pass on wisdom to others in your *tribe* of managers who live similar work lives as you.

You have a lot in common and can learn from each other.

For convenience, we have paired you with other managers on selected weeks over the duration of the program.

Please schedule times for a phone or Zoom consultation with your share partner in advance. We recommend using direct messaging in the Managers Community forum. Try to schedule it for an hour.

As much as possible, offer what you have learned that has worked for you.

But first, get to know each other. Then, please pass on a successful action or tip or two in the following areas:

- a. Marketing – generating new patients and reactivating inactives.
- b. Improving patient service and experience.
- c. Improving individual staff member performance.
- d. Improving team performance.
- e. Working with and supporting your doctor.
- f. Creating a more enjoyable workplace.
- g. Living better and learning more as a health professional

Have fun learning from each other!

Ed and Linda

**“We help each other help others.”**